











Session 7: Social, Advertising, Email

ITO Companies

Cali, 15 October 2015



Outline Social session

- Social Media Strategy
- LinkedIn
- Online Advertising
- Email Marketing



SOCIAL MEDIA MARKETING MADNESS





I HAVE A PODCAST ABOUT MARKETING BLOGGERS.







I HAVE A FACEBOOK GROUP FOR TWITTER USERS THAT TWEET ABOUT PODCASTERS THAT TALK ABOUT MARKETING BLOGGERS...

HubSpot



Web 2.0 marketing is different

Web 1.0 marketing

- Single source of information
 - Static homepage
 - Some news items
- Full control
 - Only corporate marketing department
- Aimed at company branding

Web 2.0 marketing

- Multiple sources of information
 - Homepage, blog, tweets, LinkedIn, etc.
- Limited control
 - Many employees involved
 - User generated content
- Aimed at company and personal branding



Benefits of social media marketing

Branding, branding, branding

 Whether it registers consciously or not you start building an online reputation

Positive Association

Putting your brand on a page that is associated with something positive

External links

Drive future traffic and get SEO benefits

Fans and followers

 If you have something interesting to say, you will build your own community of "followers"



Drawbacks of social media marketing

No full control over content

 You cannot control what others will say about your company, product or service

Limited conversion of traffic into sales

- Depending on the products for sale, it is possible to have hundreds of thousand of social media views and convert none of them into sales
- Social media marketing costs a lot of time. Focus is key.



Social Media Strategy

Present

- Research & Choose right channels
- Create social media profiles

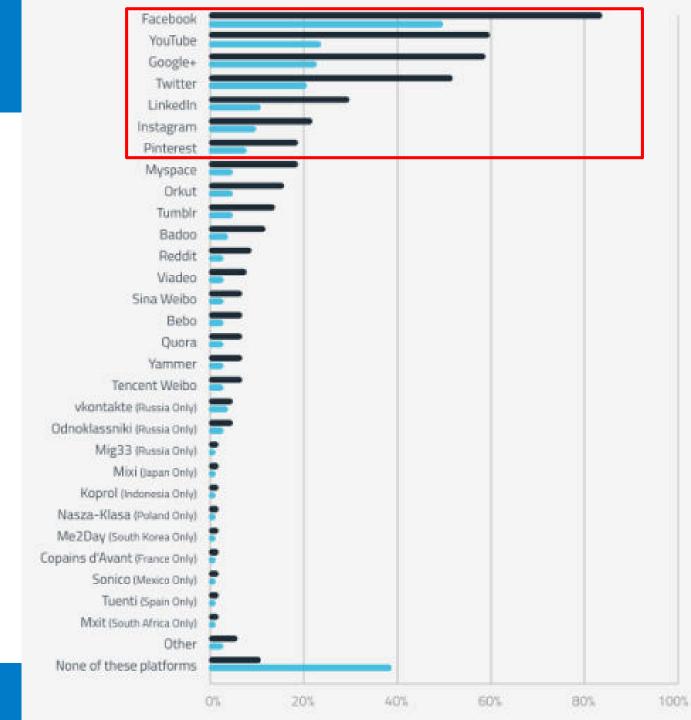
Engage

- Post relevant content regularly
- Build and maintain fan/community base
- Stimulate community to engage and share

Listen

- Monitor interactions & respond to community
- Measure all actions & report results
- Test new features and channels

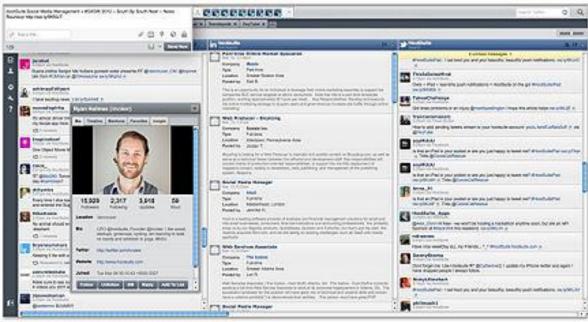
Amount of total and active users per social platform





Social media management tools such as Hootsuite help you distribute posts among different social platforms







Measuring your ROI of Social Media

Constantly review effectiveness of your work



- Number of followers
- Number of retweets



- Number of fans
- Number of post likes, comments, shares



- Number of company page followers
- Number of likes, comments, shares



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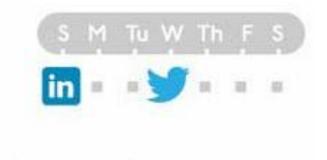


LinkedIn dominant in B2B networking



Planning posts





Sharing content on Sunday yields more clicks on Linkedin than any other day of the week for B2B.





LinkedIn business opportunities



Network

Connect to your network to enforce relationships

Company page

Share relevant updates, blogs, cases and products

Sales navigator

Target & email to relevant leads

Advertising

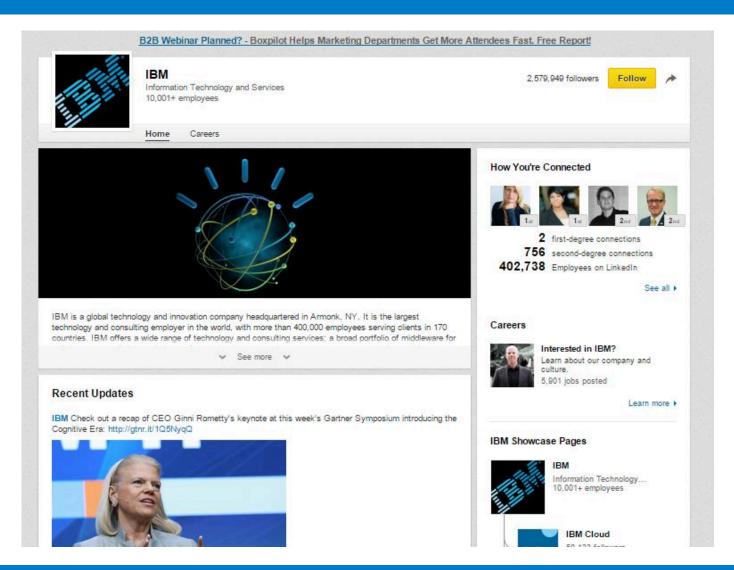
Ads displayed to your target audience

Groups

Join discussions and work on your personal brand

Company page







Catchy content





IBM Girls don't like science? We want to blast away the barriers that women confront on a daily basis. Visit ibm.com/hackahairdryer to learn about the ways we're encouraging everyone to address this issue.



Hack-A-Hair Dryer!

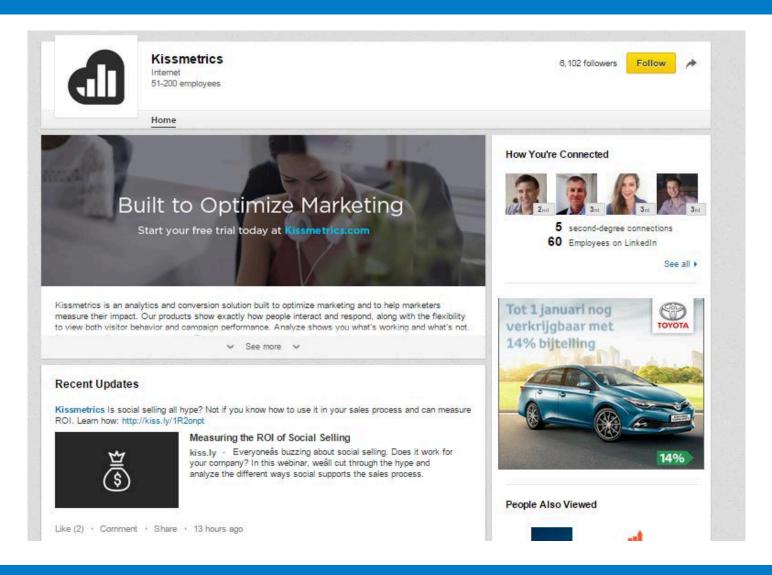
ibm.com + Girls don't like science? Women can't code? Only men wear lab coats? It's hair-raising misperceptions like these that keep bright minds out of research labs, scrum teams and engineering tracks—leaving untold innovations on the shelf.

Like (313) · Comment (9) · Share · 8 days ago



SMB examples

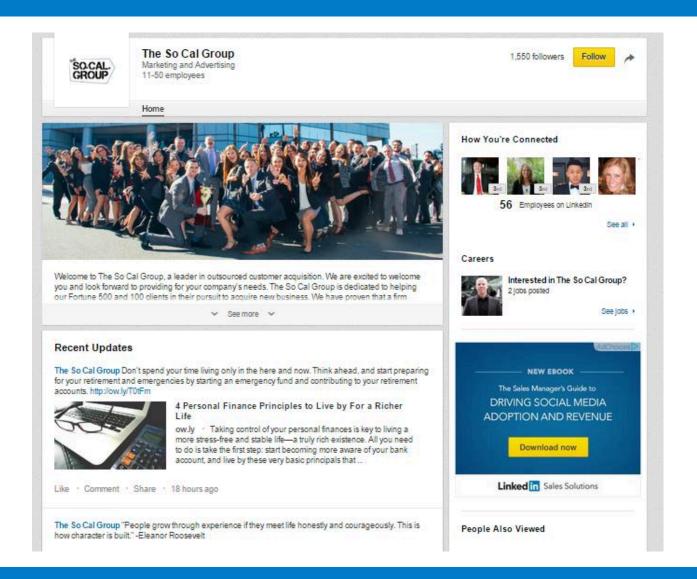






SMB examples

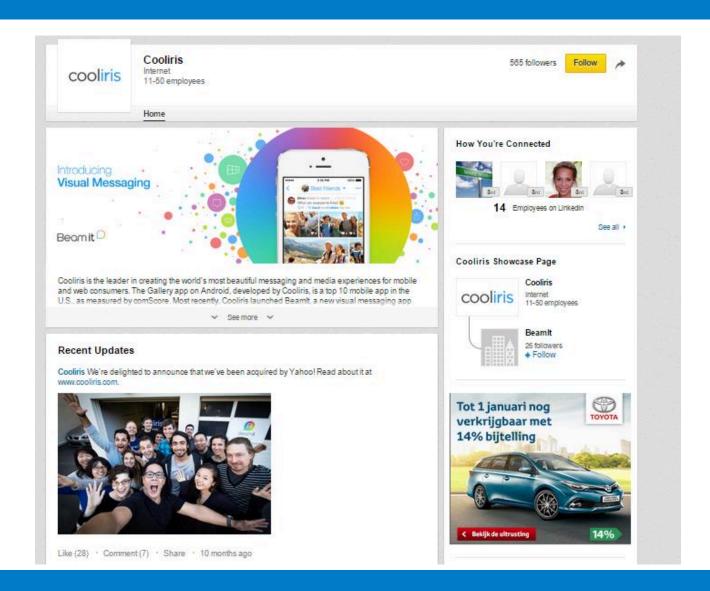






SMB examples

















LinkedIn Sales Navigator helps sales professionals be more successful at social selling by leveraging 380M+ professional profiles. Major features include:

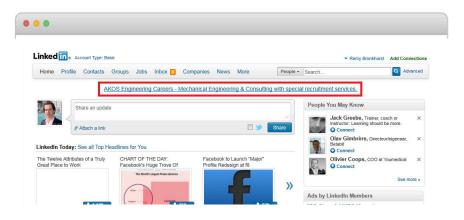
- A standalone sales platform
- Advanced Search with Lead Builder
- Lead Recommendations
- Real-time sales updates
- InMails
- Who's Viewed My Profile
- TeamLink

LinkedIn Ads









- Cost-per-Click sponsored updates and ads on LinkedIn
- ► Targeted on 380 mln+ professionals
- Targeting on industry, job, seniority, group membership possible
- CPC >\$2 but relevancy high
- Self-service tool to build your campaign, target your audience
- Also measure results in Analytics





Philips Case Study

Building social engagement with LinkedIn Targeted Status Updates

PHILIPS

sense and simplicity



Goal: more social engagement



Challenge

- Present Company Page followers with more relevant news
- Target news by company divisions and products
- Increase social interactions
- Gain insights on where and how followers engage with content

Solution

- LinkedIn Targeted Status Updates
- Target updates by professional interests
- Include employees and media to increase sharing and engagement



Result: 106% increase engagement Linked in.

Why LinkedIn?

- Precise targeting helps reach desired audience
- Relevant status updates increase engagement
- Detailed analytics help drive content development

Results

- 106% increase in engagement by followers
- More social activity helps build audience for Company Page
- Insights on social engagement can inform new products and services

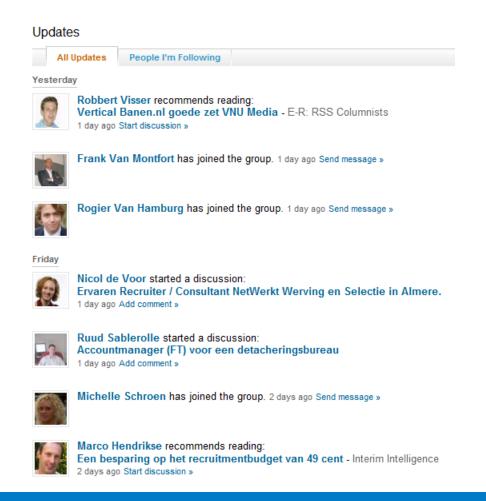


Setting up a LinkedIn group





- 6 years active
- 3000+ members
- 10-20 posts/week
- Great lead database





Exercise



- Log-in on LinkedIn (<u>www.linkedin.com</u>)
- Make a profile if you don't have one
- Select 3 potential business partners in your broader network
- Search for a relevant IT Outsourcing group to join

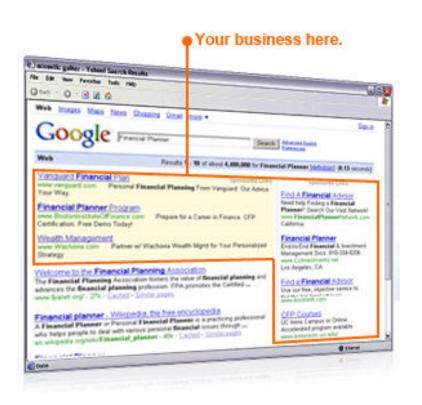


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Introduction to Google AdWords

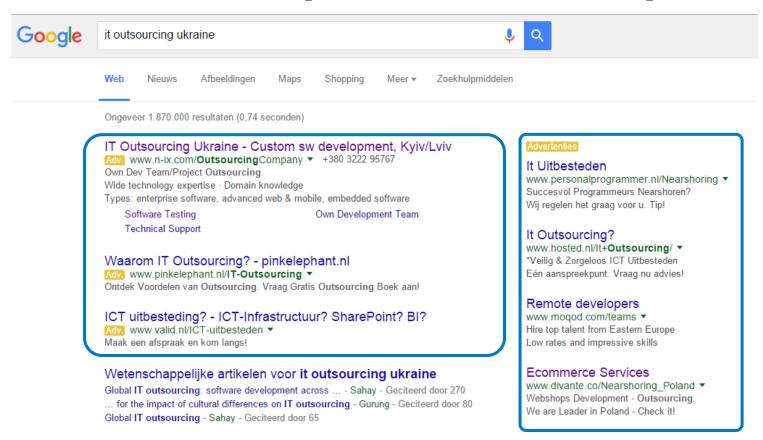


Advertising through AdWords

- Getting top positions in Google
- 100+ billion searches per month
- Targeting on relevant websites and regions possible
- Self-service tool to build your campaign, target your audience
- More complex tool than LinkedIn, training and expertise required



Customers see your ad when they search



Which ad is the best?





mobile app developer





Web Images News Videos Maps More ▼ Search tools

About 180,000,000 results (0.71 seconds)

Hire Mobile App Developer - Full Time only \$1395+Month

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Mobile App Developers - Agile or Waterfall? Your Choice

Ad www.devodrome.com/mobile-apps-dev ▼

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How To Build Your First Mobile App In 12 Steps: Part 2 ...

Ads

App Builder

cloud.google.com/**App S**olutions ▼
Build Your **Mobile App** with Google.
Host on Scalable Automatic Backend

Only The Best App Devs

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4.9 ★★★★ rating for toptal.com
Our Developers Are In The 96th
Percentile. Do Not Pay For 2-Weeks.

Application development

www.pgs-soft.com/ ▼ Over 300 developers in Poland work for 80 clients in Europe and US



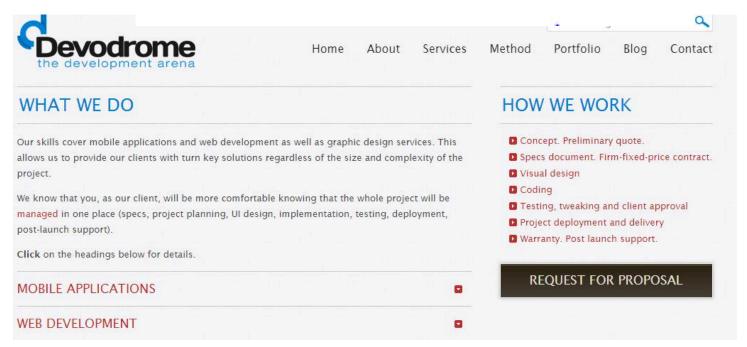
Make sure to have a relevant landingpage

Mobile App Developers - Agile or Waterfall? Your Choice

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Check Portfolio. Request a Quote:

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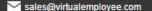
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VirtualEmployee.com's Mobile Apps Development Services

Now create as many apps as you wish and establish yourself as a leader in the industry.

What We Do For You



Apps Strategy

We give the utmost importance to App strategy as the whole usability of the application depends on it. Our designs and codes are based on a comprehensive App strategy.



Apps Designing

We believe is using the latest designing guidelines while creating Mobile Apps. With this approach we are able to create highly dynamic UIs that are both user-friendly as well as feature-rich.



iPhone Development

Our highly experienced team of iPhone developers can deliver applications that establish your rep as a mobile-friendly business. Live Chat

Read More ...





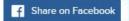




Customers see your ad when they surf

Mashable

708









mileage may vary.



IMAGE: JON LYNN

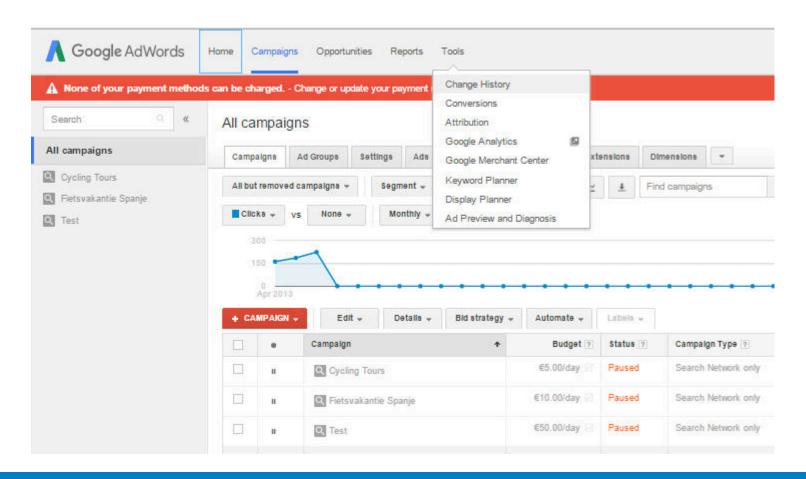
Android users have one feature iOS users don't: home screen mirroring directly to the TV. I found this feature useful for displaying photos from my phone's photo gallery and tossing up Chrome or a Google Doc or Slides presentation, but performance was terrible for any kind of 3D gaming or even streaming video. For Android users, Chromecast is a lot cheaper than buying an Apple TV to mirror an iOS device over AirPlay, but the experience can be unpredictable.

You can also download the Google Cast extension for the Google Chrome browser and stream



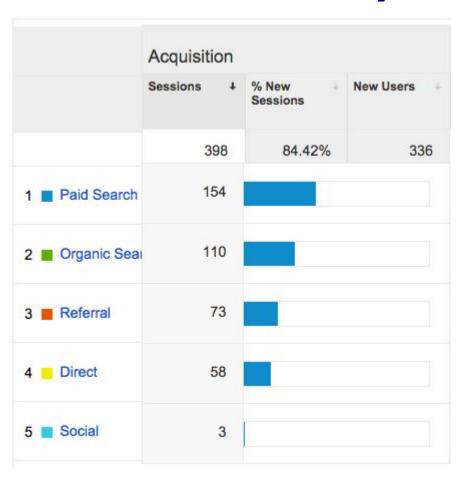


Measure traffic & quality metrics





Measure AdWords in Analytics





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Email the most widely used B2B marketing channel

Email Programs - run by 86% of marketers

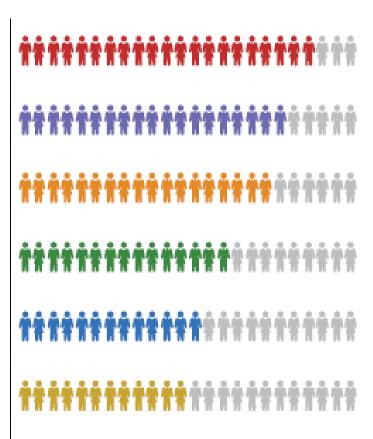
Social Channels - run by 81% of marketers

Physical Events - run by 77% of marketers

> Webinars - run by 60% of marketers

> PPC - run by 53% of marketers

Virtual Events - run by 49% of marketers





Both by sales guys who aggressively email you



wo 7-10-2015 20:57 Stokes, Kevin <kstokes@Cogentco.com> RE: Expand Online and Cogent

Aan Willem Blom - Expand Online

Action Items

Sent: Wednesday, September 30, 2015 11:25 AM

To: wblom@expandonline.nl
Subject: Expand Online and Cogent

Willem,

It looks like Cogent has reached out a number of times over the years but we haven't found the right opportunity to work together yet. I'm hoping we can set aside a few minutes to discuss your initiatives and challenges for 2016 and beyond with an eye towards how they will impact your network. I believe there may be a few strategic areas where Cogent could add value.

+ Meer apps ophi

As a reminder, Cogent is a Tier 1, global, all fiber optic ISP that only works with businesses. We specialize in working with companies like Expand Online who need high quality, affordable fiber optic connectivity, and help them future proof their networks. We do things very differently than other carriers from 100% guaranteed uptime to easy access to live support engineers.

Is there a day/time next week that would work best for a brief conversation?

Thanks Willem.

For more on Cogent please see www.cogentco.com

Kevin M Stokes

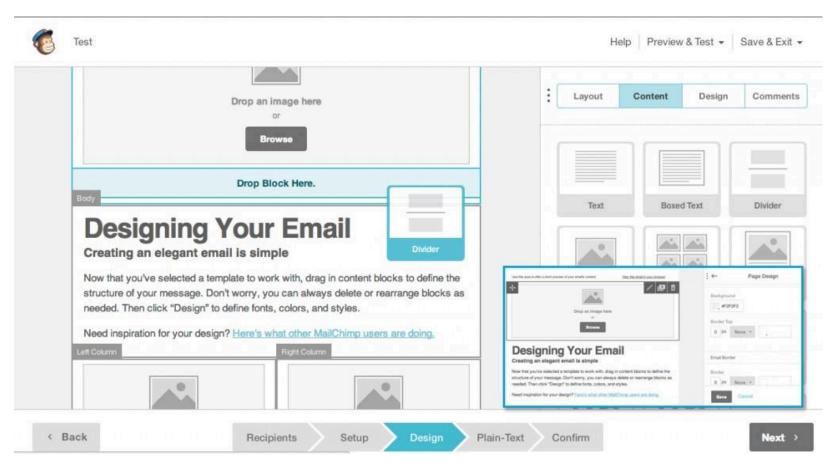
National Accounts Manager

Cogent Communications | Minneapolis, MN| www.cogentco.com office: 612-217-5512 | mobile: 612-377-1313 | email: kstokes@cogentco.com

40



And through more sophisticated techniques





Email marketing automation helps you organise your email programs









A/B Testing



You can **test your email** marketing to see what graphics, headlines, and offers your users and customers respond to.

You can **send one version** of an email to part of your list and a **second version** of an email to a different part of your list.

Then using **tracking tools** you can analyze which marketing message worked better.



Exercise

- Segment your current clients and leads into 3 different groups
- Write what the characteristics are per group
- Make an outline of the email content for each group
- Think about an attractive email title and headers

If you want to have feedback on your work, send it to willem@expandonline.nl



Thank you!
Questions?

